

# Extended Warranty Contract Purchase: **E-Sign Instructions**



Extended contract purchase process is the same until the homeowner information section.

- Either the E-sign box must be checked **OR** the Attach.
- If “E-Sign” box is checked, then the homeowner’s valid e-mail address must be entered.
- If Attach is checked, then a homeowner signed copy is required to be attached.

## Warranty Contract

Contract Date: 12/08/2016 , Install Date: 11/29/2016

Hide Info ▲

### Homeowner Information

Address Type \*

Residential ▼

Last Name \*

SAVAGION

First Name \*

HECTOR

Address \*

7401 SECURITY WAY

Zip Code \*

77040

City \*

Jersey Village

State \*

TX

Email

Hector.Savagion14@gmail.com

Phone \*

(605) 440-1440

E-Sign.

Attach

NEXT

Hide Info ▲

### Mailing Info

This process works the same for dealers and distributors who purchase ESA's.

After the contract is submitted on Warranty Express the service agreement summary will indicate yes/no if E-sign was sent on this contract. When the homeowner E-signs the contract, the system will automatically update the status to “signed” and upload attachments for you.

- If the status says, “invalid” then this means that the e-mail address provided is invalid.
- There will be an option to change the e-mail address and re-send in the E-sign box below if e-mail bounces (fails).

Contract Summary

**Service Agreement#:** ETX000000011164      **Submitted By:** userdealer25@gmail.com      **Purchase/Homeowner:** HECTOR SAVAGION,  
7401 SECURITY WAY,  
Jersey Village, TX 77040

**Service Agreement Issue Date:** 12/08/2016

**Reference Number:**      **Mailing Info:** HECTORSAVAGION, 7401 SECURITY VILLAGE, TX, 77040

**Internal Service Agreement Number:** J-29301569      **PO Number:**

Service Agreement	Serial Number	Model	Plan#	Plan Name	Starting Date	Expiration Date	Bill Status	Cost
ETX000000011164	1605015983	ASZ160241	EWAHP-T	6-10YR PARTS Transferable	11/29/2021	11/29/2026	Approved	0.00

**E-Sign**

Is Esign Requested	Status	Email
Yes	New	Hector.Savagion14@gmail.com

**Attachments**

Choose File No file chosen

Upload

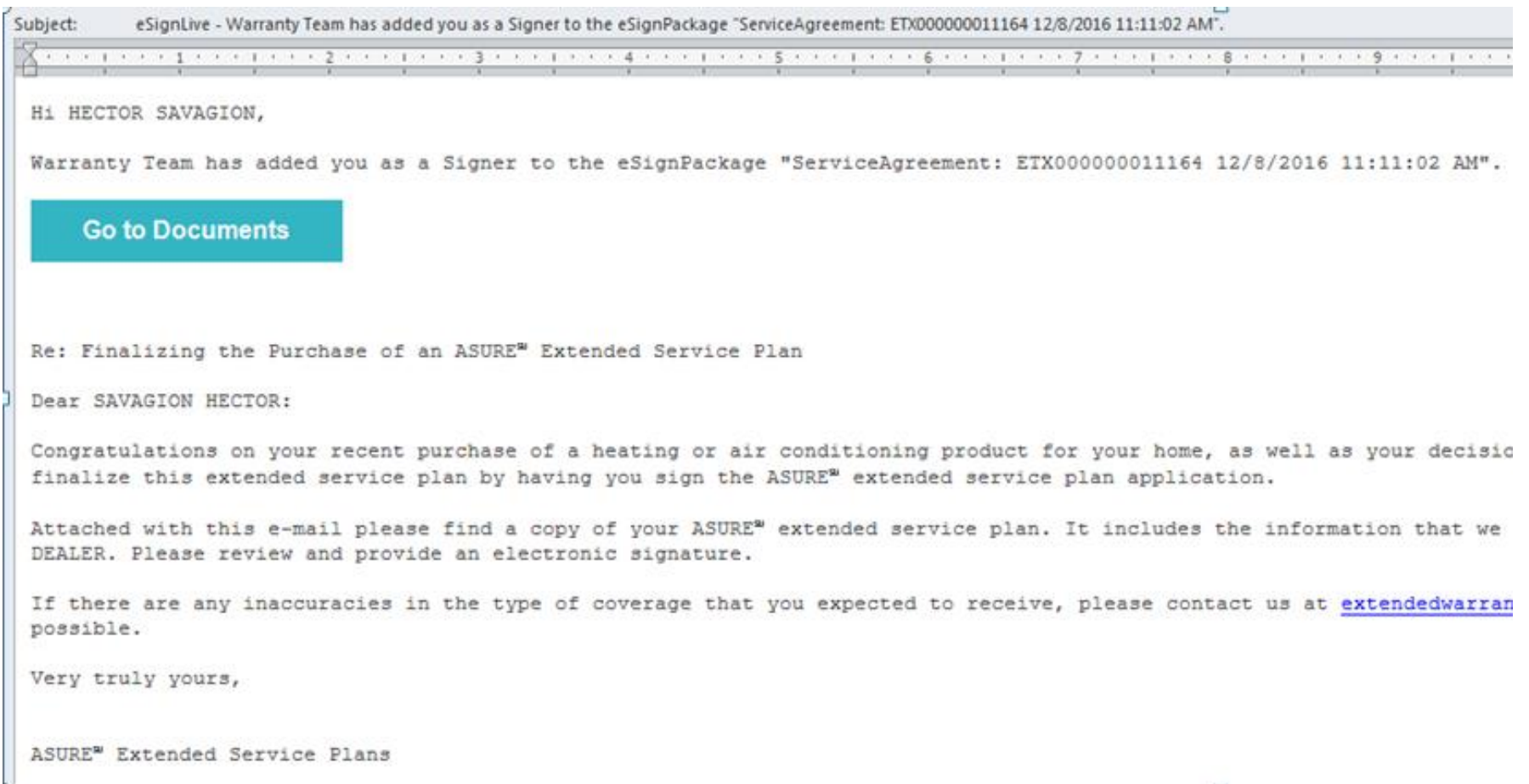
File Name	Upload Date	User
No data to display		

**Notes**

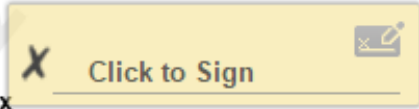
Below is an example of the e-mail that the homeowner will receive immediately after the contract is submitted on Warranty Express. After the homeowner clicks, “Go to Documents” they will be required to sign the following:

- Homeowner will click to sign to accept E-sign disclosure.
- Homeowner will click to sign to accept Terms and Conditions of Asure contract.
- Homeowner will sign the contract.

The entire e-signing process takes less than a minute for the homeowner to complete.



Below is an example of what the homeowner will see when E-signing their Asure contract.

Homeowner Information:					Mail To Information (if different):	
Name	SAVAGION	HECTOR	Name	SAVAGION	HECTOR	
	Last	First		Last	First	
Installation Address	7401 SECURITY WAY		Mailing Address	7401 SECURITY WAY		
City, State, Zipcode	Jersey Village, TX 77040		City, State, Zipcode	Jersey Village, TX 77040		
Daytime Telephone	(605) 444-4440		Daytime Telephone	(605) 444-4440		
E-Mail	Hector.Savagion14@gmail.com		E-Mail	Hector.Savagion14@gmail.com		
Product Information:					TOTAL CONTRACT COST	\$265.00
MODEL	SERIAL NUMBER (10 digits)	TERM (in years)	COVERAGE DESCRIPTION (see options below)	HOMEOWNER COST	<i>I have read the "Terms and Conditions" on the reverse side of this application and understand and agree to these terms. I understand that the cost of seasonal and routine maintenance is not covered under the Agreement.</i>	
ASZ160241	1605015983	5	EWAHP-T	\$0.00		
						
					X _____ Homeowner's Signature	
Company Name			CLEAN AIR DEALER		Builder (if applicable) _____	
Dealer Number with Distributor			_____		Telephone Number ( ) _____	
<p><i>The listed equipment has been installed per published guidelines for Amana brand products, and I will perform service in a manner consistent with Amana service policies. I attest that equipment installed more than 60 days ago has been inspected and is in good working order free and clear of any defects.</i></p>						
Authorized Dealer's Signature			X _____			

After the homeowner E-signs successfully – attachments from homeowner will be automatically uploaded by the system on Warranty Express and can be viewed any time in the “Service Agreement Summary.” The status will change to “signed.”

Reference Number:

mainly info. HECTOR SAVAGION, 7401 S...  
Village, TX, 77040

Internal Service Agreement Number: J-29301569

PO Number:

Service Agreement	Serial Number	Model	Plan#	Plan Name	Starting Date	Expiration Date	Bill Status	Cost
ETX000000011164	1605015983	ASZ160241	EWAHP-T	6-10YR PARTS Transferable	11/29/2021	11/29/2026	Approved	0.00

### E-Sign

Is Esign Requested	Status	Email
Yes	Signed	Hector.Savagion14@gmail.com

### Attachments

Choose File No file chosen

Upload

File Name	Upload Date	User
GOODMAN Terms and Conditions_Signed.PDF	11/22/2016 02:46 PM	iSeries
Electronic Disclosures and Signatures Consent_Signed.PDF	11/22/2016 02:46 PM	iSeries
GOODMAN Contract ETX000000011164 Signed.PDF	11/22/2016 02:46 PM	iSeries

### Notes

The homeowner receives an e-mail letting he/she know that their e-sign is complete for their contract and it will give them a copy of their contract, which can be accessed by going to “Go to Documents.” These are the same documents that will be stored in Warranty Express.

Hi HECTOR SAVAGION,

Signing is completed for eSignPackage "ServiceAgreement: ETX000000011164  
12/8/2016 11:11:02 AM".

You can securely download your signed documents here:

[Go to Documents](#)

Please make sure you download and safe keep the documents right now for your records. These documents will no longer be accessible when Warranty Team archives the eSignPackage "ServiceAgreement: ETX000000011164  
12/8/2016 11:11:02 AM".

Thank you for using eSignLive™!