

There are 2 Ways to Login to Warranty Express

LOGIN PAGE
WARRANTY.GOODMANMFG.COM

WARRANTY EXPRESS
ON TIME. ANYTIME.

Welcome

Log In

Please enter your username and password. If you do not have an account please contact your Goodman Distributor or your Super User.

Username: userdealer25@gmail.com

Password: *****

Log In

Use the same credentials

Please enter your user name and password to login.

WELCOME TO
PartnerLink

Designed to help grow your business with proven tools for your success.

USER ID

Login

Forgot your password?

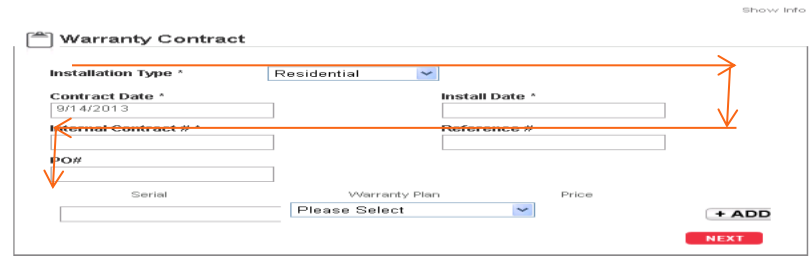
...Or
Auto login from PartnerLink

Distributor Locator

Become a dealer

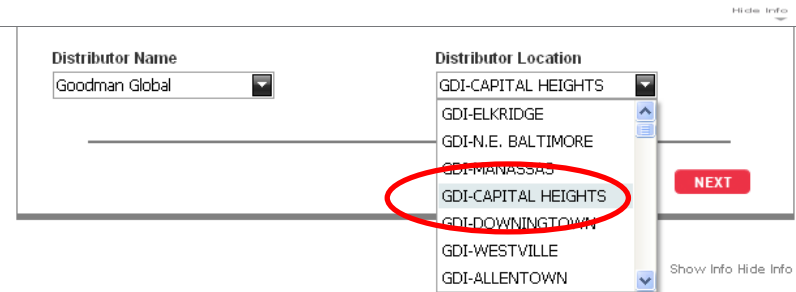
TIPS ON NAVIGATING THE SYSTEM

The Tab Key will advance cursor from left to right – down the page; the mouse may also be used



A screenshot of a 'Warranty Contract' form. The form contains several input fields: 'Installation Type' (set to 'Residential'), 'Contract Date' (9/14/2013), 'Install Date', 'Serial Contract #', 'Reference #', 'PO#', 'Serial', 'Warranty Plan' (set to 'Please Select'), and 'Price'. A red '+ ADD' button and a red 'NEXT' button are at the bottom right. Orange arrows indicate the tab order: from left to right across the top row, then down to the second row, then across the second row, and finally down to the third row.

After Searching – Select with arrow key or mouse



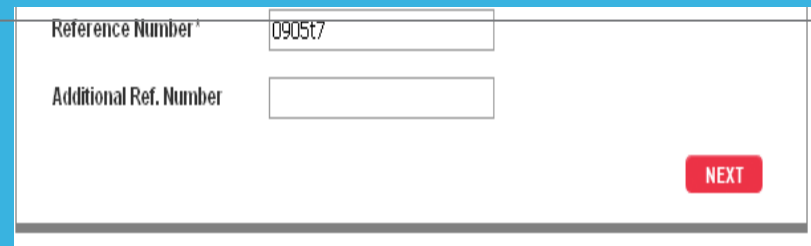
A screenshot of a dropdown menu for 'Distributor Location'. The menu is open, showing a list of locations: GDI-CAPITAL HEIGHTS, GDI-ELKRIDGE, GDI-N.E. BALTIMORE, GDI-MANASSAS, GDI-CAPITAL HEIGHTS (highlighted with a red circle), GDI-DOWNTOWN, GDI-WESTVILLE, and GDI-AlLENTOWN. A red 'NEXT' button is visible to the right of the dropdown. 'Show Info' and 'Hide Info' links are at the bottom right.

Fields with Asterisk (*) are required



A screenshot of a form with two input fields: 'Last Name' and 'First Name'. Both fields have an asterisk (*) next to their labels, indicating they are required. The 'Last Name' field contains the text 'DUE'. A red circle is drawn around the 'Last Name' label and its input field.

Click Next After Completing Each Section

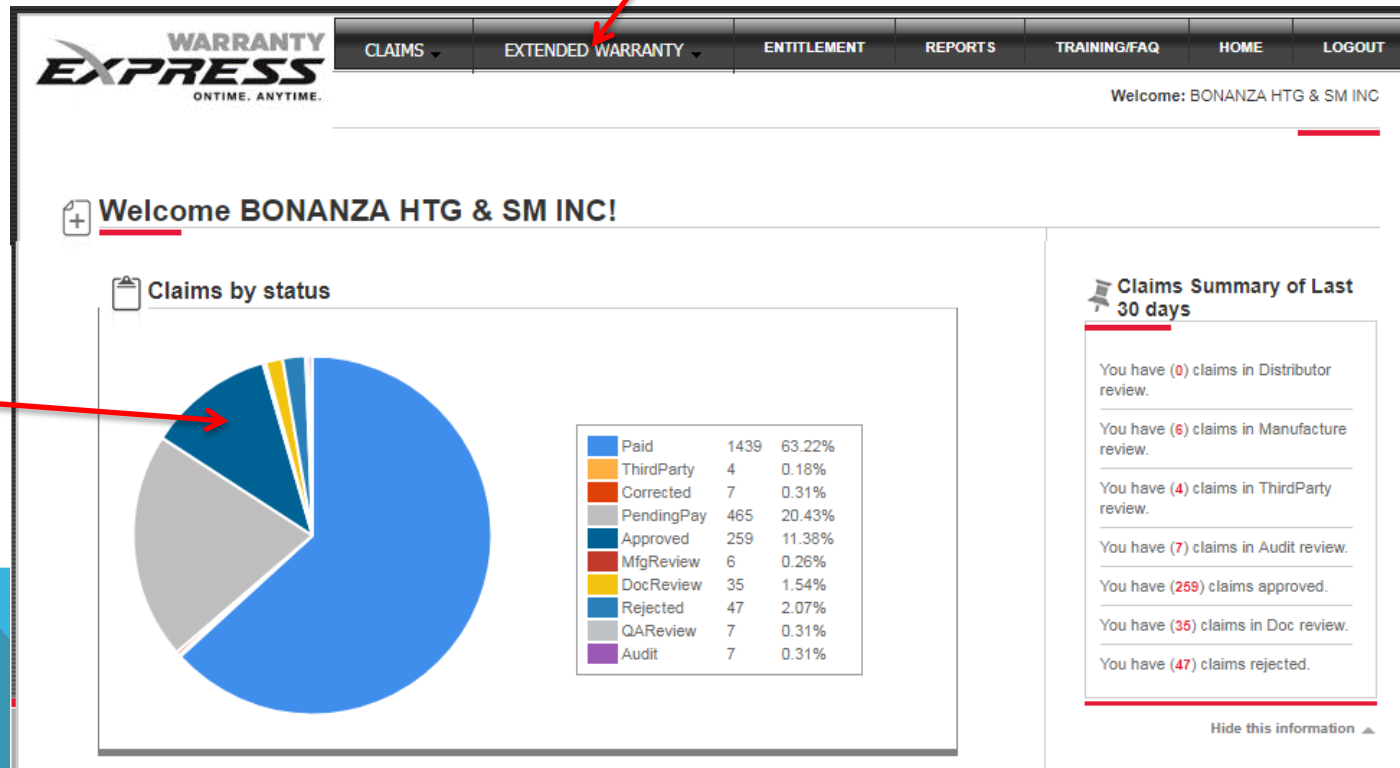


A screenshot of a form with two input fields: 'Reference Number' and 'Additional Ref. Number'. The 'Reference Number' field contains the text '090567'. A red 'NEXT' button is at the bottom right.

HOME/DASHBOARD PAGE

Navigation Pane provides access to all Warranty Express Functions

Extended Warranty drop down for Asure purchase



Pie charts give at-a-glance view of claims

SELECT EXTENDED WARRANTY PURCHASE

The screenshot shows the Goodman MFG. Company Warranty Express website. The browser title is "Home Page - Windows Internet Explorer provided by Goodman MFG. Company" and the address bar shows "http://wartest.goodmanmfg.com/WCS/Default.aspx". The navigation menu includes "CLAIMS", "EXTENDED WARRANTY", "ENTITLEMENT", "REPORTS", "TRAINING/FAQ", and "HOME". A red arrow points from the text "SELECT EXTENDED WARRANTY PURCHASE" to the "EXTENDED WARRANTY" menu item, which has a dropdown menu open showing "Purchase" and "Search".

WARRANTY EXPRESS
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CLAIMS | **EXTENDED WARRANTY** | ENTITLEMENT | REPORTS | TRAINING/FAQ | HOME

Extended Warranty
Purchase
Search

Claims by status

Status	Count	Percentage
Approved	36	41.86 %
Corrected	4	4.65 %
DistReview	3	3.49 %
MfgReview	22	25.58 %
PendingPay	14	16.28 %
Rejected	7	8.14 %

Claims Summary of Last 30 days


You have (3) claims in Distributor review.
You have (22) claims in Manufacture review.
You have (36) claims approved.
You have (7) claims rejected.


Hide this information ▲

Important Documents

Service Bulletin Documents:
Service Bulletins

EXTENDED WARRANTY – “PURCHASE” THEN, SELECT DISTRIBUTOR/LOCATION

 **Purchase Extended Warranty**

 **Distributor Information**

Distributor Name
Goodman Global

Distributor Location
GDI-J
GDI-JACKSONVILLE-
GDI-JOPLIN-
GDI-JONESBORO-
GDI-JERSEY VILLAGE-
GDI-JEFFERSONVILLE-

red

NEXT

Hide Info

CONTRACT INFORMATION

Internal Contract # must be unique
(i.e. control # on application)

Click “Add” to
enter additional
serial #'s for
Asure plan
purchase

Validate
model and
description

Warranty Contract

Installation Type *

Contract Date * Install Date *

Internal Contract # * Reference #

Serial	Warranty Plan	Price	H Cost
<input type="text" value="1704051493"/>	<input type="text" value="EWAC10L-NT 10-Y"/>	\$0.00	<input type="text"/>

Model Number: GSX160421
Description: 16 SEER AC, 4 TON

Not Finding Warranty Plan? Please Press F8.

+ ADD


NEXT

Hide Info ▲

FIELDS WITH ASTERISKS (*) ARE REQUIRED

Enter dates with dashes or slashes or...

... Enter dates with the calendar controls

 **Warranty Contract**

Installation Type *

Contract Date *

Install Date *

Internal Contract # *

Serial Warranty Plan

Model Number: GSX160421

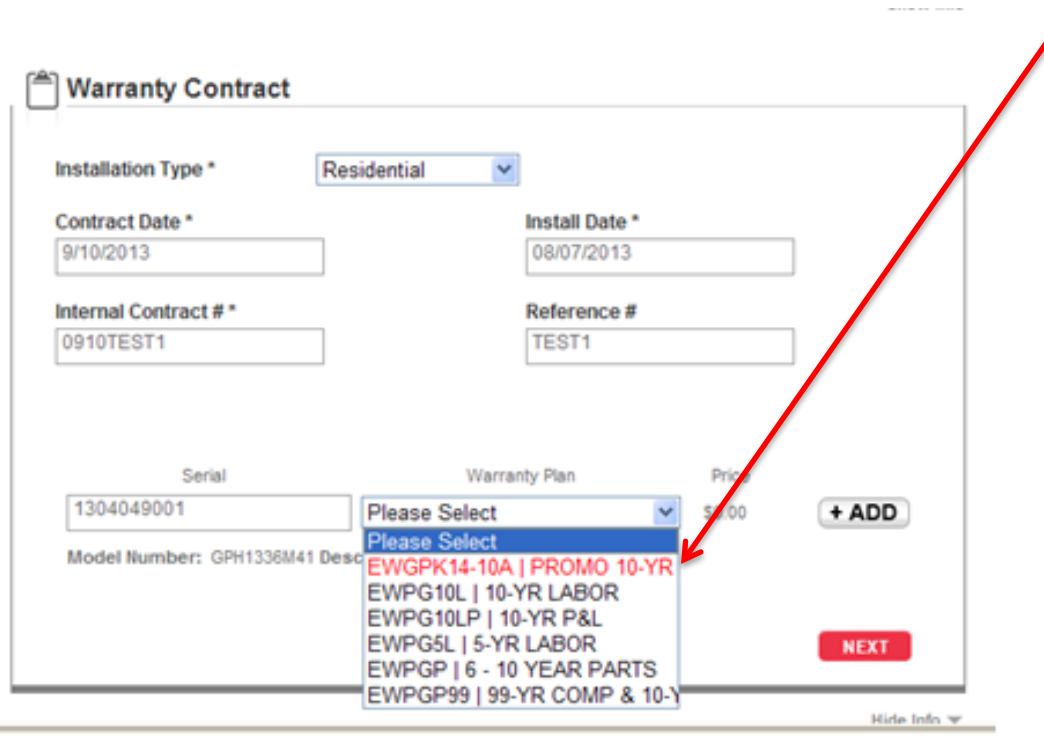
Description: 16 SEER AC, 4 TON

Not Finding Warranty Plan? Please Press F8.

NEXT

CONTRACT INFORMATION

Select Plans from filtered list –
the red plans are tier 1 plans



The screenshot shows a 'Warranty Contract' form with the following fields:

- Installation Type * (Residential)
- Contract Date * (9/10/2013)
- Install Date * (08/07/2013)
- Internal Contract # * (0910TEST1)
- Reference # (TEST1)


Below these fields is a table with columns for Serial, Warranty Plan, and Price. The 'Serial' field contains '1304049001'. The 'Warranty Plan' dropdown menu is open, showing a list of options. The first option, 'EWGPK14-10A | PROMO 10-YR', is highlighted in red. Other options include 'EWPG10L | 10-YR LABOR', 'EWPG10LP | 10-YR P&L', 'EWPG5L | 5-YR LABOR', 'EWPGP | 6 - 10 YEAR PARTS', and 'EWPGP99 | 99-YR COMP & 10-Y'. The price for the selected plan is \$1,000. There are '+ ADD' and 'NEXT' buttons.

Serial	Warranty Plan	Price
1304049001	Please Select	\$1,000

Model Number: GPH1336M41 Desc

Hide Info

ESA PURCHASE – HOMEOWNER INFO

 **Homeowner Information**

Address Type * Residential ▾

Last Name *

First Name *

Address *

Zip Code *

City *

State *

Email

Phone *

E-Sign. ←

Attach

NEXT

Homeowner signature must be e-signed or signed paper copy scanned and attached in Warranty Express. Valid email must be provided to E-sign **OR**; ESA Application must be attached as PDF, JPG, etc.

 **Mailing Info**

[Show Info ▾](#)

 **Attachments**

Allowed File Types: PDF, JPG, BMP, GIF, PNG, TIF, TIFF
Maximum File Size allowed is: 3 MB

No file chosen

AFTER SUBMITTAL 'REMINDER'

Contract Date: 03/13/2015 , Install Date: 03/02/2015 Show Info

Homeowner Information

Address Type *
Residential

Last Name * Adams
First Name * Grissley

Address *
13860 SW 119th Ave

City *
Miami

Email
(713) 999-9999

EDIT

Next

Please attach a legible copy of the "Extended Service Agreement Homeowner Contract" that has been completed and signed by the homeowner. All extended service agreement applications will be reviewed for completeness and if necessary, the homeowner will be mailed a letter to confirm their coverage if there is a discrepancy in what has been submitted, compared to the copy of the "Extended Service Agreement Homeowner Contract" that is uploaded.

Thank you

Ok

Processing...

The screenshot displays the Warranty Express web application interface. At the top left is the logo for Warranty Express with the tagline "ONTIME. ANYTIME.". A navigation menu at the top includes links for CLAIMS, EXTENDED WARRANTY, ENTITLEMENT, REPORTS, PREFERENCES, HOME, and LOGOUT. A user greeting "Welcome: Test 1 Last 1" is visible in the top right. The main content area is titled "Purchase Extended Warranty" and contains three sections: "Distributor Information", "Dealer Information", and "Warranty Contract". A white error box with a red 'x' icon and the text "Just a moment..." is overlaid on the "Distributor Information" section. To the right, a "Dashboard" sidebar lists various metrics: CLAIMS IN DISTRIBUTOR REVIEW, CLAIMS IN MFG REVIEW, SERVICE AGREEMENT SAVED, SERVICE AGREEMENTS IN DISTRIBUTOR REVIEW, and SAVED CLAIMS. The bottom of the image features a decorative graphic with orange and blue geometric shapes.


WARRANTY EXPRESS
ONTIME. ANYTIME.

CLAIMS ▾ | EXTENDED WARRANTY ▾ | ENTITLEMENT | REPORTS | PREFERENCES | HOME | LOGOUT |

Welcome: Test 1 Last 1

Purchase Extended Warranty

Distributor Information

 **Just a moment...**

Show Info

Dealer Information

Dealer Name:-225050-ACE MECHANICAL SERVICES *

Show Info

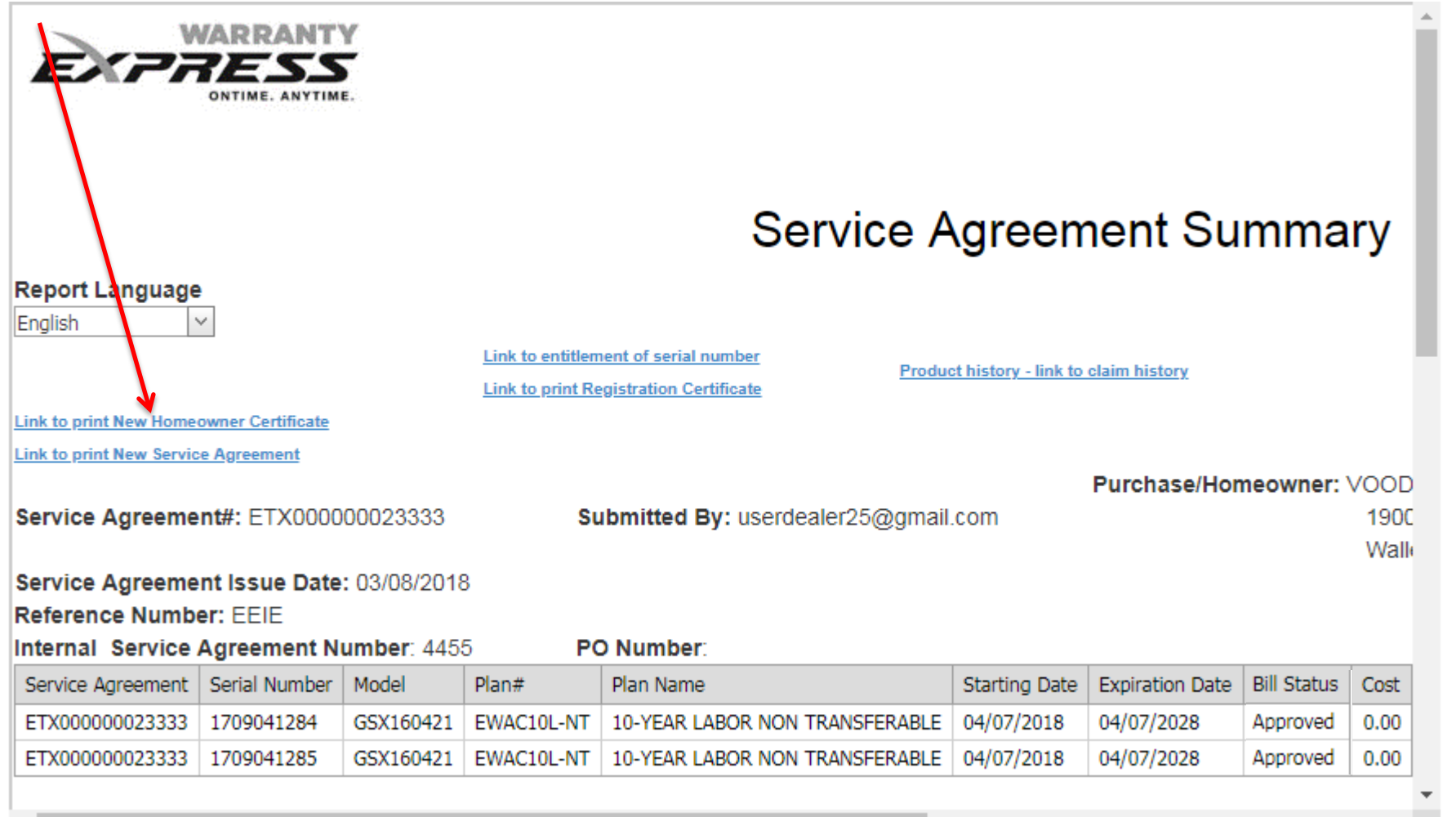
Warranty Contract

Dashboard

- CLAIMS IN DISTRIBUTOR REVIEW
- CLAIMS IN MFG REVIEW
- SERVICE AGREEMENT SAVED
- SERVICE AGREEMENTS IN DISTRIBUTOR REVIEW
- SAVED CLAIMS

SERVICE AGREEMENT SUMMARY

Click to open documents



WARRANTY EXPRESS
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Service Agreement Summary

Report Language
English

[Link to entitlement of serial number](#) [Product history - link to claim history](#)
[Link to print Registration Certificate](#)

[Link to print New Homeowner Certificate](#)
[Link to print New Service Agreement](#)

Service Agreement#: ETX000000023333 **Submitted By:** userdealer25@gmail.com **Purchase/Homeowner:** VOOD
190C
Wall

Service Agreement Issue Date: 03/08/2018
Reference Number: EEIE
Internal Service Agreement Number: 4455 **PO Number:**

Service Agreement	Serial Number	Model	Plan#	Plan Name	Starting Date	Expiration Date	Bill Status	Cost
ETX000000023333	1709041284	GSX160421	EWAC10L-NT	10-YEAR LABOR NON TRANSFERABLE	04/07/2018	04/07/2028	Approved	0.00
ETX000000023333	1709041285	GSX160421	EWAC10L-NT	10-YEAR LABOR NON TRANSFERABLE	04/07/2018	04/07/2028	Approved	0.00